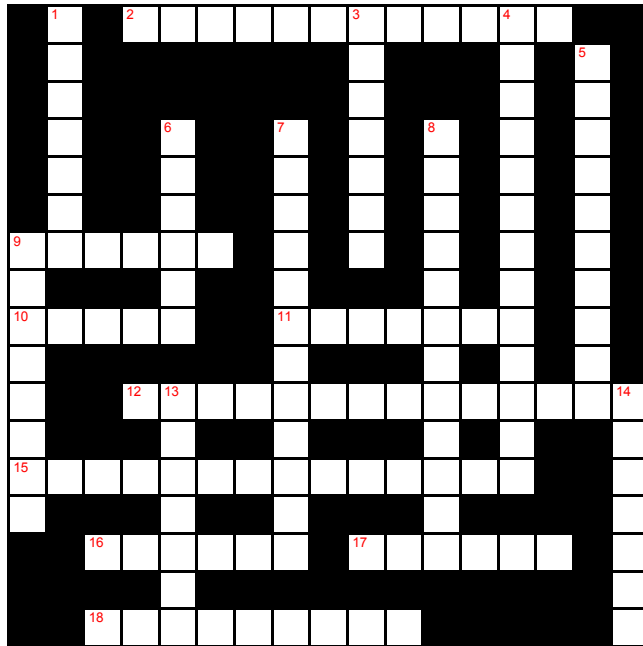


# ISO Certification\_17x17\_2008-10-14

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## Across

- 2 Work \_\_\_\_ imply a written description of how to carry out the various processes. (12)
- 9 A group of independent but interrelated elements comprising a unified whole. (6)
- 10 Quality \_\_\_\_ involves independent examination of all activities as their conformity with and implementation in tune with quality manuals. (5)
- 11 Any one who is qualified to conduct a Quality Audit. (7)
- 12 Prescription of all requirements which are to be met by the product or service. (14)

- 15 The force that binds you to your obligation to answer for failure in compliance. (14)
- 16 Registration \_\_\_\_ is an organization authorized to provide registration of client companies. (6)
- 17 Quality \_\_\_\_ is the basic document defining the Quality System. (6)
- 18 Quality \_\_\_\_ is the sequence of measures that are necessary to induce confidence that the output will meet all required specifications. (9)

## Down

- 1 The total sum of all features and characteristics of a product that fully satisfy the end user's

- expectations. (7)
- 3 Quality \_\_\_\_ comprises operational techniques and activities for meeting requirements for quality. (7)
- 4 Nonfulfilment of specified requirements. (13)
- 5 Activities relating to measurement of the design features to determine their conformity with specifications. (10)
- 6 The nonfulfilment of intended use requirements. (6)
- 7 The ability to trace the history, batch number, application or location of an item or activity by means of recorded identification. (12)
- 8 Certification by an

authorized registration agency to the effect that the processes comply with the requirements of ISO 9000. (12)

- 9 A basis for comparison; a reference point against which other things can be evaluated. (8)
- 13 Series of steps involved in achieving the output. (7)
- 14 \_\_\_\_ Processes are processes used in the production of products whose quality cannot be fully verified later by non-destructive methods of inspection. (7)