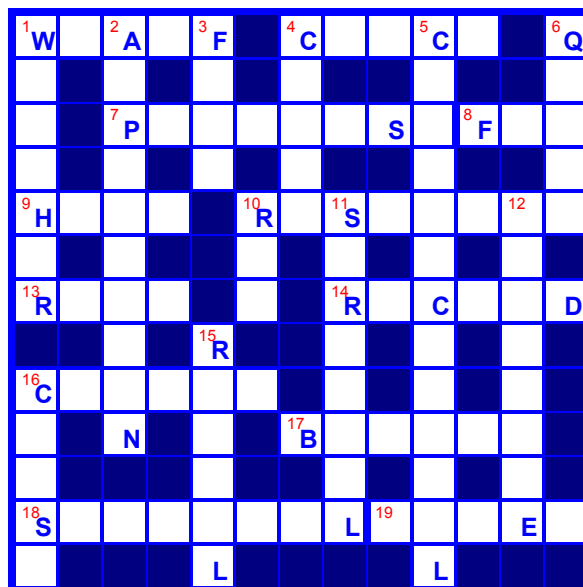


## B.B. Huria

- 1 A platform built out from the shore into the water and supported by piles. (5)
- 4 Examine so as to determine accuracy, quality, or condition. (5)
- 7 Term used in the printing and publishing industries for the processes and procedures that occur between the creation of a print layout and the final printing. (8)
- 8 A charge for services rendered. (3)
- 9 Any physical damage to the body caused by accident, etc. (4)
- 10 A reply, answer, or additional message returned to a sender. (8)
- 13 Amount of a charge or payment relative to some basis. (4)
- 14 A set of data (facts and figures) relating to a specific thing (e.g. person, car, etc.). The data are identified by field names. (6)
- 16 \_\_\_\_ system: A system that does not interact with the outside environment. (6)
- 17 Obtaining in exchange for payment. (6)
- 18 A state of surviving; remaining alive. (8)
- 19 An identifying or descriptive marker. (5)

- 1 Atmospheric condition. (7)
- 2 A cherished desire to succeed or achieve. (10)
- 3 "F" in "F.O.B.". (4)
- 4 An evil spell. (5)
- 5 The opportunity cost of the funds employed as the result of an investment decision. (4,2,7)
- 6 Commands or processes, waiting to be processed. (5)
- 10 Direct or control (projects, businesses, etc.). (3)



- 11 A service quality framework, originally measured on 10 aspects of service quality. It measures the gap between customer expectations and experience. (8)
- 12 Strategy whereby a trader buys a call & buys a put at different strike prices and/or different contract months. (8)
- 15 The selling of goods to consumers; usually in small quantities and not for resale. (6)
- 16 A known or suspected reason for a problem or situation. (5)