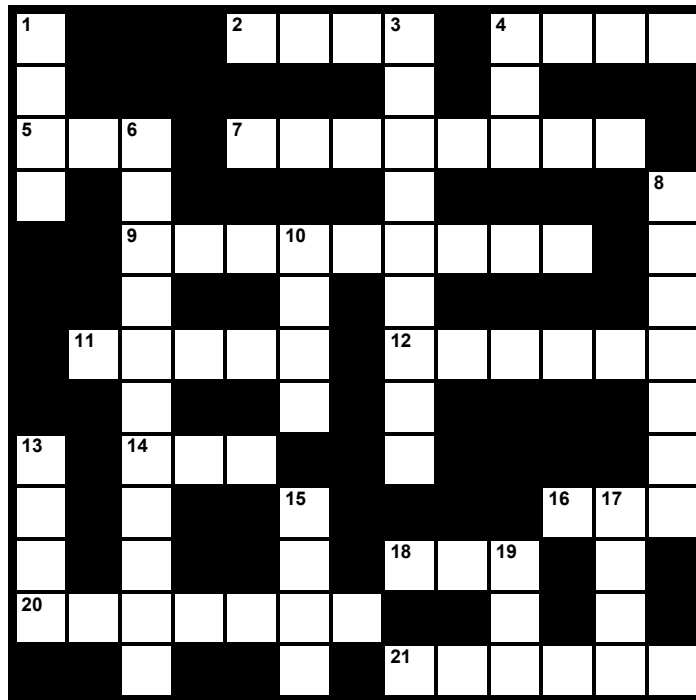


e-Learning_13x13_2004-02-18

B.B. Huria



Across

- 2 MCU stands for multipoint control XXXX. (4)
- 4 Text-based group communication on the Internet. (4)
- 5 A protocol that ensures that packets are shipped and received in the intended order. (3)
- 7 Instantaneous response to online queries. (4-4)
- 9 To revise pre-existing training material for a different delivery format. (9)
- 11 VAS stands for XXXXX Activated Switching. (5)

- 12 SCORM stands for Sharable Content XXXXXX Reference Model. (6)
- 14 A component that manages videoconferences of three or more participants. (3)
- 16 Binary Digit. (3)
- 18 Component of a computer in which data processing takes place. (3)
- 20 URL stands for Uniform Resource XXXXXXX. (7)
- 21 A transmission from Earth to a satellite. (6)

Down

- 1 Protocol used to signify an Internet site is a WWW site. (4)
- 3 PSTN stands for public switched XXXXXXXXXX network. (9)
- 4 Teaching process in which a computer is utilized to aid learning enhancement. (3)
- 6 EPSS stands for Electronic Performance Support System. (11)
- 8 SCORM stands for Sharable XXXXXXXX Object Reference Model. (7)

- 10 GUI stands for Graphical XXXX Interface. (4)
- 13 Code used to create a home page and is used to access documents over the web. (4)
- 15 Short for "Web Log" and refers to short messages that are posted onto a web site by an author. (4)
- 17 A simple symbol representing a complex object. (4)
- 19 Address of a homepage on the web. (3)